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RESPECT

The ArcOframe Stadium, Ruskin Drive Sports Village, St Helens, WA10 6RP

PILKINGTON FC JUNIORS

RAISING CONCERNS / WHISTLEBLOWING POLICY

The purpose of this policy is intended to encourage individuals to raise any concerns they have about the safety and welfare of children and young people involved within Pilkington FC Juniors, and details how their concerns can be raised.

It provides for a method of raising concerns, assurance of receiving a response, how feedback will be received on any action taken and how to further pursue the matter if they are not satisfied.

Pilkington FC Juniors seeks to reassure individuals they will be protected from reprisals or victimisation for whistleblowing in good faith.

The scope of this policy covers everyone involved in activity carried out under the jurisdiction of Pilkington Football Club, but moreso to this particular policy, the Junior Section referred to as 'Pilkington FC Juniors'.

POLICY STATEMENT

It is often the case that players, coaches, officials, parents or team followers are the first to realise that a child's safety, participation and/or welfare are under threat. However, they may not express their concerns because they feel that speaking up would be too difficult to handle. It may also be that they fear harassment or victimisation.

In these circumstances, it may be easier for them to ignore the concern rather than report what may just be a suspicion of poor practice. Pilkington Football Club urges anyone to come forward and voice those concerns, and commits to matters of concern being raised without fear of victimisation, subsequent discrimination or disadvantage.

The policy is intended to encourage and enable individuals to raise serious concerns the Club, rather than overlooking a problem or blowing the whistle outside. It is in the interest of all concerned that disclosure of potential abuse or irregularities are dealt with properly, quickly and discreetly. This includes the interests of all persons involved with the Club, the person making the complaint and the person who is the subject of the complaint.



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SAFEGUARDING

The Club recognises that raising a concern and reporting an allegation can be a difficult decision to make through fear of reprisals from those responsible for the alleged poor practice. If an individual believes what they say is or may be true, they should have no reason to fear reporting their concern as a duty of care to the child, young person or vulnerable adult concerned.

Where concerns are raised in good faith, Pilkington Football Club will offer full support to the whistleblower and will not tolerate any resulting bullying, harassment or victimisation whatsoever. If this does occur, any perpetrators will be dealt with under Club disciplinary policy/procedures, which may result in possible expulsion from the club.

CONFIDENTIALITY

Pilkington Football Club will do its utmost to protect the confidentiality of any 'whistle-blower' if they do not want their identity to be disclosed. It must be acknowledged that any subsequent investigation into an allegation, the whistle-blower may be needed provide a statement to form part of the evidence.

If the investigation process requires the whistle-blower to be identified, or it becomes apparent that the whistle-blower will be identified, notice will be given to them by the Investigating Welfare Officer (IWO), to which person the identity disclosure will be made. They will then be given the opportunity to discuss any likely consequences.

RAISING A CONCERN or MAKING AN ALLEGATION

In the first instance, concerns should be brought to the attention of the Club's Child Welfare Officer (CWO) either verbally or in writing (key contact information is provided below). The concern needs to be as specific as possible including the reason for the concern, an outline of the issue, the history or background, any names, dates and locations where possible.

The earlier an individual expresses a concern, the easier it is for someone to take prompt and efficient action. Although the whistle-blower is not expected to prove the truth of an allegation, they will need to demonstrate to the club's CWO that there are sufficient grounds for their concern.



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ANONYMOUS ALLEGATIONS

Pilkington FC encourages the whistle-blower to put their name to a concern or allegation. Anonymous concerns or allegations are much less powerful and are therefore much harder to prove. Any concern or allegation received anonymously will still be considered and an investigation will be undertaken at the discretion of the CWO who will assess the seriousness of the concern, the credibility of the concern, and the likelihood of confirming the allegation from attributable sources or factual records.

UNTRUE OR UNPROVEN ALLEGATIONS

If an investigation finds that the concerns or allegations made by a whistle-blower are untrue or have not been substantiated but were reported in good faith, then no action will be taken against the whistle-blower. However, if it is established a concern or allegation was made with malicious or frivolous intent or for personal gain, disciplinary action may be taken against them. In such cases, Pilkington FC's disciplinary policy/procedure will apply.

RESPONSES AND OUTCOMES TO CONCERNS AND ALLEGATIONS

The CWO or other relevant person, body or organisation will respond accordingly to all concerns and allegations that are raised with communications either by email, telephone or in person as is deemed appropriate, and will liaise with the whistle-blower as necessary until the matter is concluded.

THE INVESTIGATION PROCESS

All investigations will be undertaken by an Investigating/Child Welfare Officer, and they may also be supported by an appropriate member of Pilkington FC's Junior/Executive Committee. However, should you feel that you have not received a satisfactory response or conclusion to your concern you can approach the following people/organisations:

- Junior Chairman – Mr Darren Roberts : chairman@pilkingtonfcjuniors.co.uk
- Liverpool County FA – safeguarding@liverpoolfa.com
- The FA/NSPCC Child Protection 24-Hour Helpline 0808 800 5000
- or by going direct to the Police and/or Social Services



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KEY CONTACTS AT PILKINGTON FC JUNIORS

Junior Chairman:	Darren Roberts	chairman@pilkingtonfcjuniors.co.uk
Junior Secretary:	Jamie Dickson	secretary@pilkingtonfcjuniors.co.uk
Child Welfare:	Nick Robinson	welfare@pilkingtonfcjuniors.co.uk
General Enquiries		club@pilkingtonfcjuniors.co.uk
Junior Committee :	Phil Barrigan	
	Kevin Stead	
Junior Website :		www.pilkingtonfcjuniors.co.uk

OTHER USEFUL CONTACTS

Liverpool County FA

Main Switchboard 0151 523 4488

Telephone Options

Football Services	1
Football Development	2
Courses	3
Welfare & Safeguarding	4
Referees & Finance	5
Operator	0

Email Addresses

General Enquiries info@liverpoolfa.com



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